



Rules

Courtesy and respect are appreciated by everyone!

We ask that you arrive no more than 5 minutes before the start of class. **Parents, please ensure that you return 5 minutes before the end of your child's class so that you are present when your child leaves the studio.**

For all children under the age of 12: A parent or guardian must supervise their child in the waiting area before class begins.

For everyone: The waiting area must remain a quiet and respectful space at all times.

For our younger dancers, **it is important to use the washroom before class begins.**

Dancers may not enter the studio until their class has officially started.

No spectators (parents, friends, or anyone else) are permitted inside the dance studios.

Outdoor shoes are not permitted inside the dance studios (Hip-Hop classes). Please bring clean indoor shoes.

To help keep our facility clean, everyone must remove their shoes (boots, etc.) and place them **ON THE WHITE SHELVES located in the entrance area.**

Food and beverages (other than water) are not permitted inside the dance studios.

Please keep the hallway between the studios clear at all times. Kindly remain in the waiting area.

In the event of severe weather, power outages, or other unforeseen circumstances, any class cancellations will be announced on the studio's Facebook page (no later than 4:00 p.m. on weekdays and 8:00 a.m. on Saturdays). If no announcement is posted, classes will take place as scheduled.

Respect for everyone is a core value at Studio de Danse Volte-Face. Any form of disrespect will result in a meeting with the parent(s) and may lead to dismissal from the studio. This policy applies to both dancers and parents. **Bullying of any kind will not be tolerated.**

If you wish to speak with a teacher, you must first contact the studio administration to schedule an appointment. **Please do not contact teachers privately.**

Studio de Danse Volte-Face is not responsible for lost, stolen, or damaged personal belongings.

Registration fees are fixed rates for the dance season/session. Show tickets are not included in the registration fees. **Your invoice serves as your official receipt.**

Any request for a refund must be accompanied by the Cancellation Form, available on the studio's website. www.studiodedansevolteface.com